

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2201	4/1/00	0:56 - 19:46		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications	Serial #s redacted, loss of transient calls, carrier systems						
2202	4/1/00	1:12 - 20:02		Pacific Bell	Fax to Napa Telecomm				Outage Notifications	Serial #s redacted1, loss of transient calls, carrier systems						
2203	4/3/00	8:15		TG CLEC 1 Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		PC Problems	TG CLEC Manager reported his PC is down, requesting important items be sent to TG Team Lead and TG Project Manager, or conveyed via phone to TG CLEC Manager						
2204	4/3/00	11:19		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-085 Notification of Re-Pricing for Residence Calling Plans					clecc_00-085.doc	
2205	4/3/00	11:28		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-086 CLECC00-086 Re-Price to Residence and Business Usage Sensitive Services and Residence Busy and Delayed Call Forwarding					clecc_00-086.doc	
2206	4/3/00	11:30		TG CLEC 2 Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Blackhawk EDI Orders	TG CLEC Manager reported not yet having system assigned PON's for the stand-alone Local Number Portability and 2-wire Basic Loop orders received this AM for processing today. He asked if we should modify EDI Managed Introduction status spreadsheet handoff						
2207	4/3/00	12:00		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-087 Notification of Residence Re-Pricing for SaverPacks					clecc_00-087.doc	
2208	4/3/00	12:07		Pacific Account 1 Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Blackhawk EDI Production Status	Pacific Account Manager reported that Blackhawk has been granted EDI production status, and can now be included in our 1PM PDT daily calls.						
2209	4/3/00	12:52		2 TG	called LSC	TG Resource	Pacific Resource		needed clarification on how to enter directory info	order has now FOC'd						
2210	4/3/00	12:45		2 TG	called LSC	TG Resource	Pacific Resource		needed clarification on how to enter directory info	order has now FOC'd						
2211	4/3/00	13:00		Pacific Account 6 Manager	Camino EDI Test Call	TG Project Manager, TG Team Lead, TG CLEC Manager, TG Resource	Pacific Call Center Resource, Pacific Resource, Pacific Account Manager, Pacific Resource		EDI Testing - Camino	Pacific Resource said we are done except for the iDSL new order (PON ending in 006) we re-sent 3/31 PM. She said she had not received it due to an internal system problem. We agreed upon receiving FOC, we will send E-mail requesting SOC. Pacific Resource						

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2212	4/3/00	13:07	11	Pacific Account Manager	Conference Call	TG Project Manager, TG Team Lead, TG CLEC Manager, TG Resource	Pacific Account Manager		EDI Managed Introduction, DataGate Dispatch	Team decided to discuss our Managed Introduction schedule on our 4PM EDT call today. We have two stand alone LNP and two 2-wire basic loop orders on the way. Todd helped find PON BH11221PE000070. He reported receiving FOC for Camino iDSL submitted 3/31. P						
2213	4/3/00	13:51		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-088 System Outage Notifications via Email						clecc_00-088.doc
2214	4/3/00	14:22		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Resource, TG Project Manager	FW: CLECC00-088	TG CLEC Manager says this sounds like good news. He asks if duplicate copies for multiple CLECs can be minimized. He asks that if multiple individuals can be copies to include TG CLEC Manager, TG Resource and TG Team Lead						
2215	4/3/00	14:32		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	FW: CPUC/PB Change Control Required for EDI and LEX changes 5/29/00	TG CLEC Manager forwards question from the EDI team: Regarding the upcoming 5/29 EDI release for line sharing etc., which of the new fields added for Line Sharing (HPFL) will be returned on any of the response transactions (Error/Reject, FOC, Jeopardy, S						
2216	4/3/00	16:00	45	Pacific Account Manager	Managed Introduction Daily Call	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Resource, Pacific Oss Customer Support Resoruce, Pacific Account Manager		Managed Introduction	Team reviewed MI schedule. Pacific Resource concerned re: timetable and overlap of CLEC's and products. Strategy is do a few of each type, ensuring accurate flow through orders. (Where we have already tested a product type for one pseudo-CLEC, we need onl						prodsched0403.xls
2217	4/3/00	16:34		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Team Lead	RE: Napa EDI Managed Intro.xls	Here's the Pacific response to Blackhawk's test cases. She has added the date and "pb" to the document name; when it is sent back tomorrow. She assumes the date will change, and TG will be at the end of the file name.						Blackhawk EDI Managed Intro 04 04 TG2.xls
2218	4/3/00	17:40, 23:28		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications	Serial #s redacted- no dial tone, water intrusion to cables						
2219	4/3/00	17:55, 23:43		Pacific Bell	Fax to Napa Telecomm				Outage Notifications	Serial #s redacted - no dial tone, water intrusion to cables						

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2220	4/3/00	18:22		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	RE: CPUC/PB Change Control Required for EDI and LEX changes 5/29/00	In the May release, Pacific will not send any new fields on FOC/SOC for Line Sharing. No word on any modifications to Jeopardies either, however, she is expecting a "clean up" of the entire notifications section with the July release.						
2221	4/3/00	18:36		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-049 Clarification to the Final Requirements Exception Accessible Letter - Proposed April 29/May 27, 2000 Release					cleccs_00-049.doc	
2222	4/3/00	19:33		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-089 Business Requirements and Documentation Meeting					clecc_00-089.doc	
2223	4/3/00	19:34		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Team Lead	Napa EDI Managed Intro.xls	Here's the tracking file for Napa: back to you for the next update. Note that Pacific Resources has added PON 28695E, which has the same errors as 24695E.					Napa EDI Managed Intro 04.03.pb	
2224	4/4/00	9:50	2 LSC	LSC called		TG Team Lead	Pacific Resource		on BHP0G654, TN invalid	sent back to TAM						
2225	4/4/00	10:25	TG CLEC 1 Manager	VMX to Pacific Account Manager	TG CLEC Manager		Pacific Account Manager		Discovery FAX Orders	TG CLEC Manager alerted Pacific Account Manager that there may be some Discovery Stand-alone Local Number Portability FAX orders starting today.						
2226	4/4/00	10:55	Pacific Account 5 Manager	Phone TG CLEC Manager	TG CLEC Manager		Pacific Account Manager		Discovery FAX Orders	Pacific Account Manager thanked TG CLEC Manager for the alert, and reminded us to use the listings gateway for FAX listings.						
2227	4/4/00	11:05		TG CLEC Manager	E-Mail to Pacific Resource (PB)	TG CLEC Manager	Pacific Resource	Pacific Account Manager, TG Resource	FW: Discovery Managed Intro 4/4/00	TG CLEC Manager forwards Discovery Managed Intro to Pacific Resource. He asks that she not expect these stand-alone LNP orders to be submitted today. They may trickle in sometime this week					Discovery Fax - Managed Intro 4_4	
2228	4/4/00	11:19		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications	Serial # redacted, Loss of DACS IV						
2229	4/4/00	11:30	5 Bridgett (ISC)	Phone TG CLEC Manager	TG CLEC Manager		Bridgett (ISC)		Vantive ticket status	Pacific Resource asked if OK to close ticket #2755471 on DataGate SAGA. TG CLEC Manager confirmed OK to close as of 3/17. She also reported ticket #2829402 on DataGate Dispatch is still open. TG CLEC Manager confirmed this as well.						
2230	4/4/00	11:34		Pacific Bell	Fax to Napa Telecomm				Outage Notifications	Serial # redacted, Loss of DACS IV						

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2231	4/4/00	11:54		TG CLEC Manager	E-Mail to Pacific Resoruce (PB)	TG CLEC Manager	Pacific Resoruce	Pacific Account Manager, TG Resoruce, TG Team Lead, TG Project Manager, TG Resource	Blackhawk EDI MI TN transposition error	I passed your information on to TG Resource, who will submit a Supp on Blackhawk PON BH11221PE000070 to correct the TN in error. This will be version 13. Once we receive a FOC on that, we will send our other Blackhawk EDI basic loop order (ReqType=A, Act						
2232	4/4/00	12:30		TG CLEC 6 Manager	Phone IS Call Center	TG CLEC Manager	Ron (ISC)		PBSM Vantive Ticket #2904849	TG CLEC Manager called on behalf of TG Resoruce, reporting TN redacted, working as a result of PON #BHPOG55 (completed 1/12/00), was not found in PBSM. Vantive ticket #2904849 was issued by the IS Call Center.						
2233	4/4/00	13:30		Pacific Account 30 Manager	Managed Introduction Daily Call	TG Resoruce, TG CLEC Manager	Pacific Account Manager		Managed Introduction	Napa loop with port business PON ending in 24695 received FOC on 3/31, while PON ending in 28695 is still in error. The single Blackhawk new basic loop conversion order processed, but exceptioned to the LSC. Pacific Resource will investigate. Pacific Acco	Confirm date for Discovery EDI test.	TG Team Lead	ASAP	Complete 4/10/00.	napaedimi0403pb.xls	
2234	4/4/00	13:37		Pacific Resource 1 (ISC)	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Resource (CMS/PBSM)		PBSM Vantive Ticket #2904849	Pacific Resource asked TG CLEC Manager if we received a 'Not Authorized' or 'Not Found' message and what PBSM UID we were using.						
2235	4/4/00	14:12		Pacific 2 Resource	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Resoruce		EDI Order Error	Pacific Resoruce urgently requested we correct Blackhawk PON BH11221PE000070. She found a digit transposition in two TN fields. Should be redacted, not redacted	Correct order as requested.	TG test team.	ASAP	Complete 4/4/00.		
2236	4/4/00	14:38		TG CLEC 1 Manager	VMX to Pacific Resource	TG CLEC Manager	Pacific Resoruce		EDI Order Error	TG CLEC Manager called on behalf of TG Resource to reply to Pacific Resource's message confirming we will enter a Supplemental order to correct the error.						
2237	4/4/00	14:40		TG CLEC 1 Manager	Paged Perla Verloria	TG CLEC Manager	Pacific Resource		EDI Order Error							
2238	4/4/00	15:00		TG CLEC 7 Manager	Phone IS Call Center	TG CLEC Manager	Pacific Resource (CMS/PBSM)		PBSM Error	TG CLEC Manager called to report another PBSM, where TG Team Lead said she could see a TN, although upon query, she received a not authorized message, but looking into PBSM history, this trouble is not found. Pacific Resource asked us to try other PBSM ID						

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				TG CLEC Manager	E-Mail to IS CALL CENTER	TG CLEC Manager	IS CALL CENTER	Pacific Account Manager, TG Team Lead, TG Team Lead, TG Project Manager, TG Resource	Blackhawk PBSM Vantive #2904849 Info	Some additional information for this problem accessing trouble tickets for TN redacted Originally we could see the TN in PBSM, but querying for a ticket yielded a "Not Authorized" message. Now we can go into history for this TN, but the specific trouble						
2239	4/4/00	15:22														
2240	4/4/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (2)	Bill in the amount of \$82.22, Statement Date 3/22/00, Account redacted, 2) Bill in the amount of \$316.21, Statement Date 3/25/00, Account redacted						
2241	4/4/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (3)	Bill in the amount of \$104.78, Statement Date 3/22/00, Account redacted, 2) Bill in the amount of \$187.55, Statement Date 3/22/00, Account redacted, 3) Bill in the amount of \$99.98, Statement Date 3/25/00, Account redacted						
2242	4/4/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (3)	Bill: 1) \$130.88, Statement Date 3/23/00, Account redacted 2) \$145.00, Statement Date 3/25/00, Account redacted 3) \$362.12, Statement Date 3/25/00, Account redacted						
2243	4/4/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (2)	Bill: 1) \$19.18 credit, Statement Date 3/25/00, Account redacted 2) \$134.52, Statement Date 3/25/00, Account redacted						
2244	4/4/00			Pacific Bell	Airborne Express to Blackhawk				Blackhawk Invoices	Account No.redacted, Statement Date 3/26/00, 1) Invoice # redacted, \$4,400.25 2)redacted, \$733.29 3) redacted, \$1,884.39 4) redacted, \$6,991.83 5) redacted, \$10,848.47 Account No. redacted, Statement Date 3/26/00, 1) redacted, \$1,958.04 2) redac						
2245	4/4/00			Pacific Bell	Airborne Express to Discovery				Discovery Invoices	Account No.redacted Statement Date 3/26/00, 1) redacted, \$868.74 2)redacted \$273.69 3) redacted, \$1,524.38 4) redacted, \$965.48 5) redacted, \$663.22 Account No. redacted, Statement Date 3/26/00 1) redacted \$155.57 2) redacted, \$303.64 3						
2246	4/4/00	17:58		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-090 Resend "Notification of Changes to the ID/Password Administration Process for CLEC On-Line" attachment was not included in first email					clecc_00-090.doc	
2247	4/4/00	18:04		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW CLECC00-090	Pacific Account Manager already has feedback form from TG CLEC Manager and has submitted the four forms on TG CLEC Manager's behalf.						

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2248	4/4/00	18:24		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-050 PACIFIC BELL - "Pre-order/Order Data Integration Workshops Invitation"					cleccs_00-050.doc	
2249	4/4/00	18:27		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-051 PACIFIC BELL "Invitation to EDI Workshops"					cleccs_00-051.doc	
2250	4/5/00	3:01, 4:40		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service for Electronic Bonding Trouble Administration						
2251	4/5/00	9:30		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		ID/Password Process for CLEC On-Line & Advisor on our calls today	We will likely have TAM Test Advisor on both our calls today (Camino EDI Test call at 10am PDT/ 1pm EDT and our EDI Managed Introduction call at 10:30 am PDT/1:30 pm EDT). I will inform him of the blindness of the first call and the more open nature of						
2252	4/5/00	10:53		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-091 Revisions to the Termination Liability Charge language associated with Access Services					clecc_00-091.doc	
2253	4/5/00	10:55		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-092 New Qualifications Process for ISDN/IDSL Capable Loops					clecc_00-092.doc	
2254	4/5/00	11:37		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Blackhawk EDI MI TN transposition error	In looking for Blackhawk EDI Managed Intro orders, there was a PON that caught my attention, since it had the word "TEST" in the PON number. I know Perla and I have been giving you guys a lot of flak about your cumbersome PON-naming structure, so perhaps						
2255	4/5/00	13:20		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Camino: EDI Test call 4/5	See Related Notes						Camino EDI Test Call 45.doc
2256	4/5/00	13:34		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager, TG Project Manager	TG Team Lead, TG CLEC Manager, TG Project Manager	Pacific Account Manager		FW: Napa EDI Managed Intro	Pacific Account Manager forwards document					Napa EDI Managed Intro (3).xls	
2257	4/5/00	13:35		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager, TG Project Manager	TG Team Lead, TG CLEC Manager, TG Project Manager	Pacific Account Manager		FW: Blackhawk EDI Managed Intro	Pacific Account Manager forwards document					Blackhawk EDI Managed Intro 04 TG2.xls	
2258	4/5/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill in the amount of \$99.78, Statement Date 3/26/00, Account redacted						
2259	4/5/00			Pacific Bell	Mail to Camino Comm				Camino Customer Service Record	Customer Service Record dated 3/25/00, Account Number redacted, \$46.04						

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2260	4/5/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service Record dated 3/25/00, Account Number redacted, \$12.83						
2261	4/5/00	16:48		1 Ron (ISC)	Phone TG CLEC Manager	TG CLEC Manager		Pacific resource (ISC)	Vantive ticket status	Pacific Resource asked if the Napa DataGate 1701 Dispatch transaction ticket #2829402 could be closed.						
2262	4/5/00	17:04		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager		redacted	Accessible Letter	CLECCS00-052 Updated Job Aids for Walk-Through of Line Sharing Requirements for the May 27th Release					cleccs_00-052.doc	
2263	4/5/00	17:19		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications	Serial # redacted, loss of working exchange pairs						
2264	4/5/00	17:34		Pacific Bell	Fax to Napa Telecomm				Outage Notifications	Serial # redacted loss of working exchange pairs						
2265	4/5/00	17:44		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead	TG CLEC Manager, TG Team Lead, TG Project Manager		Pacific Account Manager	FW: Test Documents for Discovery	Pacific Account Manager says let her know when we will be ready for "kick off" call with Pacific Resource, and when scenarios will be ready.					TestPlan7 (2).doc	
2266															WorkSheet1 (3).xls	
2267															EDI examples 850855 (3).doc	
2268															Contacts (3).xls	
2269	4/5/00	23:13		TG Team Lead	E-Mail to Pacific Account Manager			TG Project Manager, TG CLEC Manager, TG Resource	Updated Schedule	I have heard late today that the schedule of orders has changed again. I attache the current schedule as I know it. Basically, tomorrow (Thurs) we will continue with the product types we have, and in addition so some FAX orders LNPO in Blackhawk. There					PRODUCT SCHEDULE (2).xls	
2270	4/5/00	23:28		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead		Pacific Account Manager	Minutes EDI call 4/5	See Related Notes					Minutes EDI Call 45.doc	
2271	4/6/00	3:30		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # redacted , loss of carrier system						
2272	4/6/00	3:39		Pacific Bell	Fax to Camino Comm				Outage Notification	Serial # redacted, loss of carrier system						
2273	4/6/00	3:49		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted, loss of carrier system						

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2274	4/6/00	8:38		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager		TG Team Lead, TG Resource, TG Project Manager	RE: Blackhawk EDI MI TN transposition error	Appreciate your comments. Now can I interest you in a proposal I made twelve years ago (in utter exasperation) on an alternative numbering scheme for class of service back when custom calling features were rapidly proliferating? Seriously, I am sure TG T						
2275	4/6/00	9:37	13	TG	called LSC	TG Resource	Pacific Resource		left message for Vickie concerning PO9546695P							
2276	4/6/00	10:00	16	LSC	LSC called	TG Resource	Pacific Resource		Vickie will call us							
2277	4/6/00	10:41		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-053 Initial Requirements exception Accessible Letter for the EDI/LSR July 22, 2000 Release					cleccs_00-053.doc	
2278	4/6/00	11:38		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead	TG CLEC Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Camino EDI Test Call 4/5	Pacific Resource is asking again if you plan to participate in Release Testing for the May release. The window opens April 24.						
2279	4/6/00	12:45		TG CLEC 5 Manager	Phoned Pacific Resource (ISC)	TG CLEC Manager	Pacific Resource (ISC), Pacific Resource (ISC)		Vantive ticket status	TG CLEC Manager asked Pacific Resource to tell Pacific Resource that we cannot yet close DataGate Dispatch Vantive ticket #2829402.						
2280	4/6/00	12:54		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Team Lead, TG Resource, TG Project Manager	Non-expiring passwords?	Our communication folks are asking if we can obtain a non-expiring password for our NDM DataGate/EDI app-to-app order processing, now that we are into production for Napa and Blackhawk. If possible, how do we do this?						
2281	4/6/00	13:08		TG Resource	E-Mail to TG CLEC Manager, Pacific Account Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Resource, TG Project Manager	RE: Non-expiring passwords?	My vote is for the following: Lets just get the Discovery NDM IDs (At least we don't have this one yet in the GE NDM config) and fill out the forms (or whatever) and do all four CLECs at one shot.						

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2282	4/6/00	13:30	30	Pacific Account Manager	Managed Introduction Daily Call	TG Resoruce, TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Resource, Pacific Account Manager		Managed Introduction	Pacific Account Manager mentioned the new EDI release test window opens 4/24 and closes 5/22 for the 5/29 release. She suggested we use Blackhawk as they can do most product types. TG Resource will dial-in to the 4/7 call concerning this. Pacific Account						
2283	4/6/00	13:50		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Team Lead, TG Project Manager	TG CLEC Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Blackhawk EDI Managed Intro.xls						Blackhawk EDI Managed Intro.xls	
2284	4/6/00	14:51		PacBell	fax	Blackhawk			Loss of the 2001 T6X1 carrier system with 16 working T3's between Sacramento 01 and Marysville 01 terminal locations. Restoration is in progress.							
2285	4/6/00	15:29		PacBell	fax	Blackhawk			Loss of the redactedcarrier system with eight working HICAP T1's between SNTCCAxxxx and SNTCCALA terminal locations. The cause of this outage is under investigation. Restoration is in progress.							

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2286	4/6/00	16:59		PacBell	fax	Blackhawk			Loss of the redacted carrier system between PLTNCAxxxxx and PLTNCAxxxxx terminal locations. The cause of this service interruption is under investigation. Restoration is in progress.							
2287	4/6/00	18:20		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-093 New Access Tandem in LATA 730 - California 10 Office Rehome Scheduled for LATA 730					clecc_00-093.doc	
2288	4/6/00	18:51		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Order Error	Pacific Account Manager requested that we immediately cancel Blackhawk EDI order BH10921PE000076, which erPacific Resourceeously referenced multiple wire centers, before additional questions are raised in the Pacific LSC.	Cancel order as requested.	TG test team.		Complete	4/7/00 AM.	
2289	4/6/00	19:39		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resoruce	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resoruce	Pacific Account Manager		Blackhawk BH10921PE00076 problem	Pacific Account Manager says per voicemail to TG CLEC Manager and TG Team Lead, could you please consider cancelling PON BH10921PE00076. This is the one that was initially put in as a multi-wire center order and then subsequently supp'd to correct it to						
2290	4/7/00	5:58		PacBell	fax	Blackhawk			Loss of the 1 redacted carrier system with 18 working T1's between MLPSCABI (MILPITAS) and SNJSCAxxxxx (redacted) terminal locations. The cause is under investigation. Restoration is in progress.							

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2291	4/7/00	5:58		PacBell	fax	Napa			Loss of the 1 redacted carrier system with 18 working T1's between MLPSCAxxMILPITA S) and SNJSCAxxxxx (redacted) terminal locations. The cause is under investigation. Restoration is in progress.							
2292	4/7/00	5:58		PacBell	fax	Camino			Loss of the 1 redacted carrier system with 18 working T1's between MLPSCAxx (MILPITAS) and SNJSCAxxxxx (redacted) terminal locations. The cause is under investigation. Restoration is in progress.							
2293	4/7/00	9:42		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Managed Introduction for 4/7	We have received some new product types/media, which should now be considered in Managed Introduction: Blackhawk - LNPO Fax Orders, LNPO Lex Orders. Note... we also had LNPL Lex on the schedule, but don't expect any today.						
2294	4/7/00	9:47		5 TG	called LSC	TG Resource	Stella		on PO9557695P, check last name on DSR							
2295	4/7/00	9:52		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Product Schedule 4/7	TG Team Lead attaches current copy of the schedule						

[PRODUCT SCHEDULE \(3\).xls](#)

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2296	4/7/00	14:30		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-094 Invitation to SBC/Ameritech Uniform and Enhanced OSS Plan of Record CLEC Collaborative Conference Call on 4/13/00					clecc_00-094.doc	
2297	4/7/00	15:17		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Minutes: Managed Introduction Call 4/7	See Related Notes						Minutes Managed Introduction Call 47
2298	4/7/00	15:48		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Non-expiring passwords?	I'd be glad to set up the non-expiring passwords - but in order to do this, I need to know the passwords. Do you happen to have them readily available or should I go to Pacific Resource? I'm sure someone in his shop has them.						
2299	4/7/00	15:52		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource, TG Resource	RE: CLECC00-088 System Outage Notifications via Email	Here's what I did. I put in one name on each CLEC's profile. This way, all four should get notifications - but only get one notification each time.						
2300	4/7/00	17:13		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource	TG CLEC Manager, TG Resource, TG Resource	Pacific Account Manager	TG Team Lead	FW: May 29 Release	When we talked yesterday about whether or not Blackhawk wants to do testing for the May 29 release, you wanted to wait until after TG Resource had participated in the Release walkthrough held today. At the same time, you asked about the impact of the rel						
2301	4/7/00	19:20 - 19:39		Pacific Bell	Fax to Blackhawk, Camino and Napa Telecomm				Outage Notifications	Serial # redacted loss of a 2300 pair exchange cable						

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2302	4/7/00	23:47		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Team Lead	RE: Blackhawk EDI Managed Intro 4/6	Since you are doing LEX Managed Introduction at the same time, would it make sense to include the LEX Managed Introduction on the same spreadsheet? Let's talk about this on our call today at 10:30 PST.						
2303	4/7/00			Pacific Bell	Mail to TG CLEC Manager	TG CLEC Manager			Pacific Bell Directory	Letter regarding "2000" Pacific Bell Directory Heading Book, as well as Pacific Bell Directory Headings March 2000						
2304	4/7/00			Pacific Bell	Mail to TG CLEC Manager	TG CLEC Manager			Pacific Bell Directory	Letter regarding "2000" Pacific Bell Directory Heading Book, as well as Pacific Bell Directory Headings March 2000						
2305	4/8/00	18:16 - 18:35		Pacific Bell	Fax to Blackhawk, Camino and Napa Telecomm				Outage Notifications	Serial #redacted, loss of #16 cable						
2306	4/8/00	22:58		SBC	Fax to Napa Telecomm				Downtime	Downtime on WSM						
2307	4/8/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of \$266.15, Statement Date 3/28/00, Account redacted						
2308	4/8/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill in the amount of \$99.75, Statement Date 3/28/00, Account redacted						
2309	4/8/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of \$266.15, Statement Date 3/28/00, Account redacted						
2310	4/8/00			Pacific Bell	Mail to TG CLEC Manager	TG CLEC Manager			Pacific Bell Directory	Letter regarding "2000" Pacific Bell Directory Heading Book, as well as Pacific Bell Directory Headings March 2000						
2311	4/9/00	8:23 - 8:40		Pacific Bell	Fax to Blackhawk, Camino and Napa Telecomm				Outage Notifications	Serial # redacted, Appx 458 subscribers were isolated from the DDD network, 911 and operator services						
2312	4/9/00	18:45 - 23:22		Pacific Bell	Fax to Blackhawk, Camino, Napa Telecomm				Outage Notifications	Serial #s redacted, loss of carrier system						
2313	4/10/00	0:53 - 14:05		Pacific Bell	Fax to Blackhawk, Camino, Napa Telecomm				Outage Notifications	Serial #s redacted, loss of carrier systems, blocked calls						
2314	4/10/00	8:21	14 LSC	LSC called	TG Resource	Gay			on PO9546695P, customer was converted in January							

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2315	4/10/00	9:47		TG Resource	E-mail to Pacific Account Manager, TG CLEC Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource	RE: Non-expiring passwords? reset Napa password	TG Resoruce gives Pacific Account Manager the passwords for the CLECs. If you can allocate a Discovery ID & pass, please do so. Also, if you need to change the passwords to make them non-expiring, just do it and let us know.						
2316	4/10/00	10:50	5	TG	called IS Call center	TG Resource	Pacific Resource									
2317	4/10/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm bill	Bill: \$36.75, Account redacted, Statement Date 4/1/00						
2318	4/10/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm bill	Bill: \$145.08 credit, Account redacted, Statement Date 4/1/00						
2319	4/10/00			Pacific Bell	Mail to TG CLEC Manager	TG CLEC Manager			Pacific Bell Directory	Letter regarding "2000" Pacific Bell Directory Heading Book, as well as Pacific Bell Directory Headings March 2000						
2320	4/10/00	13:30	30	Pacific Account Manager	Managed Introduction Daily Call	TG Resource, TG Project Manager, TG CLEC Manager, TG Team Lead, TG Resource	Pacific Resource, Pacific Account Manager		Managed Introduction	There are no new Napa EDI MI orders today. TG Resoruce sent Napa and Blackhawk EDI MI spreadsheets Thursday 4/6, and separate non-EDI (LEX/Fax) spreadsheet for Blackhawk Friday 4/7, and re-sent again this AM with new MI PON's, although we have yet to send	1> Create Discovery EDI test scenarios. 2> Report business/residential conflict. 3> Test DataGate Dispatch.	1, 2> TG Team Lead. 3> TG Developers	ASAP	1> Complete 4/11. 2> Complete 4/10. 3> Complete 4/13.		
2321	4/10/00	14:14		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager		Discovery EDI Joint Implentation Testing	Pacific Account Manager has talked to Pacific Resource and he is available for a "kick off" call on Wednesday, April 12 at 11 am PST. It would be helpful if you could have your scenarios together by then, so we could at least talk through them. This w						
2322	4/11/00	7:43		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	Discovery Test Cases	TG Team Lead forwards Discovery test cases and asks if anything was missed						EDI - Discovery Test Cases.xls
2323	4/11/00	12:20		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	Pacific Account Manager		FW: Blackhawk EDI Managed Intro.xls	Pacific Account Manager says "tag" you are it for the Blackhawk EDI M.I. PON list and forwards attachment						Blackhawk EDI Managed Intro.xls

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2324	4/11/00	12:22		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource, TG Resource	Pacific Account Manager		FW: Napa EDI Managed Intro	Pacific Account Manager forwards attachment					Napa EDI Managed Intro.xls	
2325	4/11/00	13:30		Pacific Account Manager	Managed Introduction Daily Call	TG Resource, TG Project Manager, TG CLEC Manager, TG Team Lead, TG Resource	Pacific Resource, Pacific Account Manager	Joe Kaminsky (CAP)	Managed Introduction	No new activity for Napa. Pacific Account Manager asked for a variety of orders. TG Team Lead said he will keep asking our 'marketing' group. (We still need two disconnects and two changes. Pacific Resource reported on the following ReqTyp=A Act=V PON's en						
2326	4/11/00	14:03		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-054 July 22nd Exception Request Release Initial Requirements Walk-Through					cleccs_00-054.doc	
2327	4/11/00	14:30		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource, TG Team Lead	TG CLEC Manager, TG Project Manager, TG Resource, TG Team Lead	Pacific Account Manager		FW: Updates to Dispatch Info	Here is the revision of DataGate 8.9.x which includes the expanded information for Dispatch. This Revision 3.7 is dated today and I wanted to make sure you saw a copy as soon as it was available; it should be posted on the web shortly.					LspW_i80x_r37.pdf	
2328	4/11/00	17:55		Pacific Account Manager	E-Mail to TG Project Manager, TG Resource, TG CLEC Manager, TG Team Lead, TG Resource	TG Project Manager, TG Resource, TG CLEC Manager, TG Team Lead, TG Resource	Pacific Account Manager		FW: Blackhawk EDI Managed Intro.xls	Here is the result of Pacific Oss Customer Support Resource's research on the initial PON with the LNA problem. Let me know if you have any questions. This may explain why in the order we looked at this morning with a similar problem it was able to be c						
2329	4/11/00	18:12 - 21:17		Pacific Bell	Fax to Blackhawk, Napa Telecomm				Outage Notifications	Serial #s redacted loss of exchange cable, toll cable and carrier system						
2330	4/12/00	5:15, 5:31		Pacific Bell	Fax to Blackhawk, Napa Telecomm				Outage Notifications	Serial # redacted, loss of carrier system						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2331	4/12/00	9:28		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Resource	Managed Introduction - New Products	We have today received some orders for new product types from our marketing Dept. which would be considered as part of managed introduction. There are three that we plan to start today. (4/12) Napa - BASL GUI, BASL EDI, ASSL GUI Cannot guarantee we wi						
2332	4/12/00	9:32		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service on Verigate, error messages for Verigate and Loop Qual changed to display higher definition on problem.						
2333	4/12/00	9:41		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Resource	Product Schedule	TG Team Lead attaches current copy of the schedule					PRODUCT SCHEDULE (4).xls	
2334	4/12/00	11:43		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-095 New Process for Cancelling Pending Ordrs due to Customer or CLEC Reasons Over 30 days past the Requested Due Date					clecc_00-095.doc	
2335	4/12/00	11:45		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-096 E911 First Quarter 2000 CLEC Forum Minutes - California					clecc_00-096.doc	
2336	4/12/00	11:46		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-097 Notification of Due Dates for Resale Centrex Accounts - California					clecc_00-097.doc	
2337	4/12/00	12:58		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource, TG Resource	Pacific Account Manager		FW: Blackhawk Managed Intro 0411 TG1.xls	Pacific Account Manager forwards attachment					BLACKHAWK MANAGED INTRO 0411 TG1.xls	
2338	4/12/00	14:28		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Minutes: MI Daily Call 4/12	See Related Notes					MI Daily Call 412.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
				TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Discovery EDI Kick Off	See Related Notes						Discovery EDI Kick Off.doc
2339	4/12/00	14:35														
2340	4/12/00	17:50		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-098 Notification of Cancellation of Requests pending CLEC Supplement - California					clecc_00-098.doc	
2341	4/13/00	0:56 - 16:54		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s redacted, loss of non-channelized T3, loss of carrier systems						
				TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Discovery - Contact List	TG Team Lead attaches updated contact spreadsheet for Discovery Communications					EDI - Discovery Contacts	
2342	4/13/00	7:30														
2343	4/13/00	7:55		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Resource, TG CLEC Manager, TG Resource	Discovery: ISA/GS Addressing	From the Discovery Kick off meeting, here is my follow up on ISA/GS Addressing:						
				TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Resource, TG CLEC Manager, TG Resource	Discovery: ISA/GS Addressing	Please ignore the prior email as there was a typo						
2344	4/13/00	10:50														
2345	4/13/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of \$96.86, Statement Date, 4/2/00, Account redacted						
2346	4/13/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (2)	Bills: 1) \$18.50, Account redacted, Statement Date 4/2/00 2) \$100.23, Account redacted, Statement Date 4/2/00						
2347	4/13/00	15:13		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-099 Confirmation of April 26th Quarterly Change Management Process Meeting - California					clecc_00-099.doc	
2348	4/13/00	15:18		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-100 Invitation to Loop Qualification Seminar - California					clecc_00-100.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
				TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Managed Introduction - Daily Call Minutes 4/13	See Related Notes						Managed Introduction - Daily Call Minutes 413
2349	4/13/00	18:11														
				Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource, TG Team Lead, TG Resoruce	TG CLEC Manager, TG Project Manager, TG Resource, TG Team Lead, TG Resoruce	Pacific Account Manager		CLLI in DataGate	Here are two suggested DataGate queries where you can put in TN and get back the CLLI. Let me know if you have tried these and they don't provide the functionality you are after. It does not appear that you have to do the full Address Validation in orde						
2350	4/13/00	19:19														
				Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resoruce	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resoruce	Pacific Account Manager		Discovery EDI Joint Implentation Testing	Pacific Resource was able to get the test accounts ready a day before schedule. Our first call is set for Monday, April 17 at 10 am PST. It would be great if you could have gotten an order to Pacific Call Center Resoruce prior to that call, so we can v						Joint Test Plan Discovery 04.12.00.doc
2351	4/13/00	20:20														EDI - Discovery Test Cases drh.wkng copy.xls
b.																
2352	4/14/00	10:05, 10:21		Pacific Bell	Fax to Blackhawk, Napa Telecomm				Outage Notifications	Serial # redacted loss of carrier system						
2353	4/14/00	12:28		Pacific Account Manager	E-Mail to TG Resoruce, TG Team Lead, TG Resource	TG Resoruce, TG Team Lead, TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager	Napa PO111140695E	Pacific Resoruce has finished checking on this one, would you please re-send						
2354	4/14/00	12:46		Pacific Account Manager	E-Mail to TG Resoruce	TG Resoruce, TG CLEC Manager, TG Project Manager, TG Resoruce	Pacific Account Manager	TG Team Lead	FW: Napa EDI Managed Intro	Pacific Account Manager forwards attachment						Napa EDI Managed Intro (4)

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2355	4/14/00	15:38		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Managed Introduction Minutes 4/14	See Related Notes						Managed Introduction Minutes - 414.doc
2356	4/14/00	18:49, 19:06		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #redacted, blocked calls						
2357	4/14/00	18:54		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-101 Policy on Non-Established Billing Account Numbers - California					clecc_00-101.doc	
2358	4/14/00	19:55		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Camino Expedite	Update on the Camino LEX ADSL order. When Pacific Resource took a quick look at the PON, she saw the Due Date as 4/20 - but really this was your Desired Due Date...standard interval is evidently 7 days so we supposedly had FOC'd back to you as 4/25. (pleas						
2359	4/14/00			Pacific Bell	Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Invoice to Pacific Bell	Invoice from TG to Pacific Bell in the amount of \$7,000.00						
2360	4/15/00	0:28 - 2:38		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s redacted, loss of rail, community isolations, loss of carrier system						
2361	4/15/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill in the amount of \$354.52, Statement Date, 4/4/00, Account redacted						
2362	4/15/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills	Bills: 1) \$131.97, Account redacated, Statement Date 4/4/00 2) \$100.23, Account redacted, Statement Date 4/2/00						
2363	4/15/00	17:01	2 PB		fax to Camino				All calls dropped. Loss of the 1X1 redacted carrier system between LSA N LE (customer location on workd way) and LSA N CAxx terminal locations. Restoration is in progress.							

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2364	4/15/00	17:01	2 PB		fax to Discovery				All calls dropped. Loss of the 1X1 redacted carrier system between LSANLE (customer location on work way) and LSANCAxx terminal locations. Restoration is in progress.							
2365	4/17/00	9:26	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted			Accessible Letter	SWA00-075 New CLEC 7 PCS Mobile Switching Centers Homing on PacBell's Tandems					swa00-075.doc	
2366	4/17/00	9:54	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted			Accessible Letter	SWA00-078 Pacific Bell New Access Tandem in LATA 730 -10 Office Rehome Scheduled for LATA 730					swa_00-078.doc	
2367	4/17/00	10:13	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted			Accessible Letter	SWA00-080 Pacific Bell Tandem Office Rehome Scheduled for Lata 722 in California					swa_00-080.doc	
2368	4/17/00	10:31	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted			Accessible Letter	SWA00-081 Pacific Bell Tandem Office Rehome Scheduled for Lata 722 in California					swa_00-081.doc	
2369	4/17/00	11:00	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted			Accessible Letter	SWA00-082 Pacific Bell Tandem Office Rehome Scheduled for Lata 722 in California					swa_00-083.doc	
2370	4/17/00	11:52		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource, TG Resource	Pacific Account Manager		FW: Blackhawk Managed Intro 0414.xls	Blackhawk Managed Inrro 0414 attachment					BLACKHAWK MANAGED INTRO 0414.xls	
2371	4/17/00	12:00	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted			Accessible Letter	SWA00-085 Trunk Ordering Process for Redirecting Tandem Traffic - California					SWA00-085.doc	
2372	4/17/00	12:28		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	RE: Camino Expedite	Confirm your reply below. On the SUPP we put a DDD of 4/17, and got back a DD of 4/19. Note official word on expedites.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2373	4/17/00	12:49		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource, TG Resource	Pacific Account Manager		FW: Napa Managed Intro 0414 TG2.xls	Pacific Account Manager attaches Napa Managed Intro 0414 TG2					Napa Managed Intro 0414 TG2	
2374	4/17/00	13:14		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Discovery - Test EDI Call Minutes 4/17	See Related Notes						Discovery - Test EDI Call Minutes 417
2375	4/17/00	14:43 - 23:52		Pacific Bell	Fax to Blackhawk, Napa Telecomm					Serial #s redacted, Loss of cable pairs, loss of carrier system						
2376	4/17/00	16:20		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Pacific Resource, TG Account Team Lead	Pacific Account Manager		FW: Blackhawk Managed Intro 0417TG	Pacific Account Manager attaches Blackhawk Managed Intro 0414 TG2					BLACKHAWK MANAGED INTRO 0417 TG	
2377	4/17/00	16:36		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Pacific Resource, TG Account Team Lead			FDT on LNP orders	Here's the item from the Handbook that clarifies use of FDT on these orders. 3.2.3 FRAME DUE TIME (FDT) for Standalone LNP A Desired Frame Due Time (DFDT) is to be submitted on the LSR/ISR for Standalone LNP						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2378	4/17/00	16:40		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Managed Intro Call - 4/17	See Related Notes						Managed Intro Call - 417
2379	4/17/00	17:07		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-102 Logistics for April 18th - April 19th SBC/Ameritech Uniform and Enhanced OSS Plan of Record CLEC Collaborative Meeting					clecc_00-102.doc	
2380	4/17/00	19:13		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-055 April 7, 2000 Walk-Through Updates to the Final Requirements for May 27, 2000 Release					cleccs_00-055.doc	
2381	4/17/00	19:20		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-056 Clarification to Final Requirements exception for EDI/CORBA Local Pre-Ordering release 2.2					cleccs_00-056.doc	
2382	4/17/00	20:06		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Pacific Resource, TG Account Team Lead			Acceptance Testing on DSL for Camino	I've checked in the CLEC Handbook about Acceptance Testing for DSL. It is definitely NOT required; strictly optional and also chargeable. So you might want to check with your marketing department, to determine if you relaly need/want to incur this charg						
2383	4/18/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Customer Service Record	Customer Service Record dated 4/5/2000, Account No. redacted, \$13.64						
2384	4/18/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bills: 1) \$108.01, Account redacted, Statement Date 4/4/00 2) \$326.78, Account redacted, Statement Date 4/5/00						
2385	4/18/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bills: 1) \$250.97, Account redacted, Statement Date 4/5/00 2) \$87.68, Account redacted, Statement Date 4/4/00						
2386	4/18/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills	Bill: \$258.70, Account redacted6, Statement Date 4/5/00						
2387	4/18/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bill: \$252.30, Account redacted, Statement Date 4/5/00						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2388	4/18/00	10:57		PacBell	fax to Blackhawk				Loss of approximately 1032 working pairs in 1200 pair cable in Pleasant Hill. Contractor used backhoe and cut through cable. ETR unavailable.							
2389	4/18/00	11:15	5	LSC	LSC called about an order		Darlene		on BHPOG679, TSO is incorrect	sent test case back to TAM						
2390	4/18/00	11:30		PacBell	fax to Napa				Loss of approximately 1032 working pairs in 1200 pair cable in Pleasant Hill. Contractor used backhoe and cut through cable. ETR unavailable.							
2391	4/18/00	14:53 - 20:02		Pacific Bell	Fax to Blackhawk, Napa Telecomm				Serial #s REDACTED3, loss of working pairs, no dial Outage Notifications	tone, loss of carrier system, damage to exchange cables						
2392	4/18/00	15:39		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead			FW: Blackhawk Managed Intro 0418 TG.xls	Pacific Account Manager attaches Blackhawk Managed Intro 0418 TG.xls					BLACKHAWK MANAGED INTRO 0418 TG	
2393	4/18/00	19:14		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead			FW: Napa Managed Intro 0417.xls	Pacific Account Manager attaches Napa Managed Intro 0417					Napa Managed Intro 0417	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2394	4/18/00	19:16		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Account Team Lead			FW: Blackhawk LEX fax orders.xls	Pacific Account Manager attaches Blackhawk LEX fax orders.xls					BLACKHAWK LEX FAX ORDERS	
2395	4/18/00	20:03		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource	RE: Non-expiring passwords?	Just wanted to let you know that I have put in the request for all four CLECs to have "non expiring" passwords. It takes a bit for the new instructions to post, but if you do get expiration notices, please let me know.						
2396	4/18/00	20:25		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service on Verigate						
2397	4/19/00	4:45	1	PacBell	VMX from IS Call Center				on BH17921PE000130, ACTL not valid for ACNA	sent test case back to TAM						
2398	4/19/00	10:45		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource	RE: Non-expiring passwords?	Since this original email, we have added connectivity for Discovery. If you ahven't already tweaked this account for non-expiry, here is the ID, password combo we are using: Discovery, REDACTED						
2399	4/19/00	10:56		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource	RE: Non-expiring passwords?	Yes, I had been able to do Discovery at the same time, so they should all be ok by now (or maybe end of this week, don't know how long it takes to post through all systems).						
2400	4/19/00	12:07		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service on CESAR						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2401	4/19/00	12:41		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	TG Resource, TG CLEC Manager, TG Project Manager, TG Resoruce, TG Team Lead, Account TG Resource Manager			RE: Blackhawk LEX fax orders.xls	There is no change to this spreadsheet, so please consider it back in your hands.						
2402	4/19/00	13:01		TG Resource	E-Mail to Pacific Account Manager, Perla Vernon	TG Resource	Pacific Account Manager, Perla Vernon	TG Project Manager, TG Team Lead, TG Resoruce, TG CLEC Manager, TG	S0192: Blackhawk Managed Intro 4/19/00	TG Resources attaches Blackhawk Managed Intro 4/19/00, orders through 8:00 am EST 4/19					BLACKHAWK MANAGED INTRO 0419 TG	
2403	4/19/00	13:02		TG Resource	E-Mail to Pacific Account Manager, Perla Vernon	TG Resource	Pacific Account Manager, Perla Vernon	TG Project Manager, TG Team Lead, TG Resoruce, TG CLEC Manager, TG	S0192: Napa Managed Intro 4/19/00	TG Resource attaches Napa Managed Intro 4/19/00, orders through 8:00 am EST 4/19					Napa Managed Intro 0419	
2404	4/19/00	13:07		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service on CESAR						
2405	4/19/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill: \$10.47, Account redacted, Statement Date 4/7/00						
2406	4/19/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill: 4121.42, Account redacted, Statement Date 4/7/00						
2407	4/19/00	17:36		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-058 Pacific Bell - Initial Requirements for LEX Enhancements for May 27, 2000					cleccs_00-058.doc	
2408	4/19/00	17:42		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-059 Pacific Bell - Updated Initial Requirements Exception Request for dataGate July 22nd, 2000 Local Pre-Ordering Release Version 11.0x					cleccs_00-059.doc	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2409	4/19/00	19:16, 19:31		Pacific Bell	Fax to Blackhawk, Napa Telecomm				Outage Notifications	Serial #redacted loss of carrier systems						
2410	4/19/00	22:47		TG Team Lead	Email to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Managed Introduction call 4/19	See Related Notes						Managed Introduction call 419
2411	4/20/00	11:59		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager, TG Project Manager, TG Resource, TG Team Lead, TG Resource	TG Resource, TG CLEC Manager, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	Pacific Account Manager		FW: Blackhawk LEX fax orders 0419.xls	Pacific Account Manager attaches Blackhawk LEX fax orders 0419.xls						BLACKHAWK LEX FAX ORDERS 0419
2412	4/20/00	12:00		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	TG Resource, TG CLEC Manager, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	Pacific Account Manager		FW: Blackhawk LEX fax orders 0419.xls	Pacific Account Manager corrects print setup so it's more legible						BLACKHAWK LEX FAX ORDERS 0419
2413	4/20/00	12:45		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	RE: Managed Introduction call 4/19	If you get any questions about why Blackhawk is using someone else's ACTL, I don't think you have to imply it is a "special arrangement". I'd suggest sticking with references to a "marketing deal" with CLEC 7 or whomever.						
2414	4/20/00	13:41		Raymond Hebert	E-Mail to TG Project Manager, TG CLEC Manager	TG Project Manager, TG CLEC Manager	Raymond Hebert	Pacific Account Manager, Dawn DiVincentis	RE: NDM for daily usage data?	Our system shows that the DE files were successfully sent to all four CLECs by 8:30 am PT today. Any results from your end?						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
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2415	4/20/00	13:53		TG Resource	E-Mail to Pacific Account Manager, Pacific Resoruce	TG Resource	Pacific Account Manager, Pacific Resoruce	TG Project Manager, TG Team Lead, TG Resoruce, TG CLEC Manager, TG Resource	S0192: Blackhawk Managed Intro 4/20	TG Resources attches Blackhawk Managed Intro 4/20						BLACKHAWK MANAGED INTRO 0420
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2416	4/20/00	14:56		IS Call Center fax		Napa			No dial tone and can't be called conditions to the customers affected. Loss of the 56 exchange cable located near redacted, Montebello. Cause by a fire in a nearby business. Restoration is in progress.							
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2417	4/20/00	14:56		IS Call Center fax		Blackhawk			No dial tone and can't be called conditions to the customers affected. Loss of the 56 exchange cable located near redacted,, Montebello. Cause by a fire in a nearby business. Restoration is in progress.							
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<u>Ref #</u>	<u>Date</u>	<u>Time</u> (EDT)	<u>Length</u> (min's)	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell</u> <u>Contact</u>	<u>Other</u> <u>Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	<u>Associated</u> <u>Documents</u>	<u>Related Notes</u>
2418	4/20/00	14:56		IS Call Center	fax	Camino			No dial tone and can't be called conditions to the customers affected. Loss of the 56 exchange cable located near redacted., Montebello. Cause by a fire in a nearby business. Restoration is in progress.							
2419	4/20/00	14:56		IS Call Center	fax	Discovery			No dial tone and can't be called conditions to the customers affected. Loss of the 56 exchange cable located near redacted., Montebello. Cause by a fire in a nearby business. Restoration is in progress.							
2420	4/20/00	14:56		IS Call Center	fax	Napa			Loss of outage: loss of the 215 T3 carrier system between SCRMCAxx and SCRMCAxx terminal locations. Restoration is in progress.							
2421	4/20/00	14:56		IS Call Center	fax	Blackhawk			Loss of outage: loss of the 215 T3 carrier system between SCRMCAxx and SCRMCAxx terminal locations. Restoration is in progress.							

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2422	4/20/00	14:56		IS Call Center	fax	Camino			Loss of outage: loss of the 215 T3 carrier system between SCRMCAxx and SCRMCAxx terminal locations. Restoration is in progress.							
2423	4/20/00	14:56		IS Call Center	fax	Discovery			Loss of outage: loss of the 215 T3 carrier system between SCRMCAxx and SCRMCAxx terminal locations. Restoration is in progress.							
2424	4/20/00	16:13		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-103 Due Date and Time Allotment Information for LNP with LOOP and Stand Alone LNP (TBCC & FDT) . California					clecc_00-103.doc	
2425	4/20/00	17:19		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Resource, TG Team Lead		Pacific Account Manager	FW: PON # Error	Does this repsonse from Pacific Call Center Resoruce make sense? Let me know if youwant to discuss more on tomorrow's 10 am PST call. ----On their first PO1 loop they are not passing a REFNUM segment. They are only passing a DNUM segment. They should						
2426	4/20/00	17:44		IS Call Center	fax	Napa			Loss of 3 exchange cables, damaged by paving equipment, at redacted. and redacted. Restoration is in progress.							

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2427	4/20/00	17:44		IS Call Center	fax	Blackhawk			Loss of 3 exchange cables, damaged by paving equipment, at redacted. and redacted. Restoration is in progress.							
2428	4/20/00	17:44		IS Call Center	fax	Camino			Loss of 3 exchange cables, damaged by paving equipment, at redacted. And redacted. Restoration is in progress.							
2429	4/20/00	17:44		IS Call Center	fax	Discovery			Loss of 3 exchange cables, damaged by paving equipment, at redacted and redacted. Restoration is in progress.							
2430	4/20/00	19:11		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-104 Notification for Handling of New Addresses, or Addresses Not Found in PREMIS - California					clecc_00-104.doc	
2431	4/21/00	10:45		5 LSC	LSC called about an order	TG Team Lead	Diane		on BH61021PE000202, TN disconnected on 2/8/00	sent test case back to TAM						
2432	4/21/00	12:54		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	SWA00-093 Notification of Interexchange Customer Service Center (ICSC) Name Change to Access Service Center					swa_00-093.doc	
2433	4/21/00	14:41		Pacific Resource	E-Mail to TG Team Lead	TG Team Lead	Pacific Resource	Pacific Account Manager	Discovery Status (4/21/00)	I have not been able to process the last test case today. I'm continuing to have all sorts of miscellaneous enviPacific Resourcement problems. Severla of my regular support personnel are on vacation today (so much for a Good Friday), and their backups a						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2434	4/21/00	15:47		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Pacific Resource, TG Account Team Lead			FW: ACTLs for Discovery	On today's Managed Introduction call, TG Resoruce asked if it would be possible to have a list of the appropriate ACTLs for each of the CLECs. I have updated Napa and Blackhawk to reflect minor changes made in late February and added the date at the top					ACTLs Blackhawk 04 21 00 ACTLs Napa 04 21 00 ACTLs Camino 04 21 00	
b.																
c.																
2435	4/21/00	16:47, 17:02		Pacific Bell	Fax to Blackhawk, Napa Telecomm				Outage Notifications	Serial # redaccted,all calls dropped						
2436	4/21/00	17:48		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-105 Location Information for April 26 - April 28 SBC/Ameritech Uniform and Enhanced OSS Plan of Record CLEC Collaborative Meetings					clecc_00-105.doc	
2437	4/21/00	19:21		IS Call Center fax		Napa			Loss of the 109 T3 carrier system with 18 working T1's between redacted and Iredacted terminal locations. Cause of this outage is under investigation. Service restored automatically before trouble isolation process was started.							

<u>Ref #</u>	<u>Date</u>	<u>Time</u> (EDT)	<u>Length</u> (min's)	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell</u> <u>Contact</u>	<u>Other</u> <u>Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	<u>Associated</u> <u>Documents</u>	<u>Related Notes</u>
2438	4/21/00	19:21		IS Call Center fax		Blackhawk				Loss of the 109 T3 carrier system with 18 working T1's between redactaed and redacted1 terminal locations. Cause of this outage is under investigation. Service restored automatically before trouble isolation process was started.						
2439	4/21/00	19:21		IS Call Center fax		Camino				Loss of the 109 T3 carrier system with 18 working T1's between redacted and redacted terminal locations. Cause of this outage is under investigation. Service restored automatically before trouble isolation process was started.						

<u>Ref #</u>	<u>Date</u>	<u>Time</u> (EDT)	<u>Length</u> (min's)	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell</u> <u>Contact</u>	<u>Other</u> <u>Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	<u>Associated</u> <u>Documents</u>	<u>Related Notes</u>
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2440	4/21/00	19:21		IS Call Center fax		Discovery			Loss of the 109 T3 carrier system with 18 working T1's between edacted and redacted terminal locations. Cause of this outage is under investigation. Service restored automatically before trouble isolation process was started.							
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2441	4/21/00	21:12		IS Call Center fax		Napa			Loss of the 106-T3 carrier system with 11 working T1's between ANHMCxxxxx and L.SANCAxxxxx terminal locations. Cause of this outage is under investigation. Service resotred while maintenance personnel were testing.							
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<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2442	4/21/00	21:12		IS Call Center	fax	Blackhawk			Loss of the 106-T3 carrier system with 11 working T1's between ANHMCAxxxxx and LSANCAxxxx terminal locations. Cause of this outage is under investigation. Service resotred while maintenance personnel were testing.							
2443	4/21/00	21:12		IS Call Center	fax	Camino			Loss of the 106-T3 carrier system with 11 working T1's between ANHMCA01K63 and LSANCA03K16 terminal locations. Cause of this outage is under investigation. Service resotred while maintenance personnel were testing.							
2444	4/21/00	21:12		IS Call Center	fax	Discovery			Loss of the 106-T3 carrier system with 11 working T1's between ANHMCAxxxxx and LSANCAxxxx terminal locations. Cause of this outage is under investigation. Service resotred while maintenance personnel were testing.							

<u>Ref #</u>	<u>Date</u>	<u>Time</u> (EDT)	<u>Length</u> (min's)	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell</u> <u>Contact</u>	<u>Other</u> <u>Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	<u>Associated</u> <u>Documents</u>	<u>Related Notes</u>
2445	4/22/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill: \$232.59, Account redacted, Statement Date 4/7/00						
2446	4/22/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills	Bill: \$63.79, Account redacted, Statement Date 4/7/00 2) \$77.86, Account redacted, Statement Date 4/8/00						
2447	4/22/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill 2)	Bill: \$18.77, Account redacted, Statement Date 4/7/00 \$21.16 credit, Account redacted, Statement Date 4/7/00						
2448	4/22/00	12:43		IS Call Center	fax			Napa	Loss of three pair gain systems supported by the Stockton U047 hut due to a commercial power failure. Restoration is in progress.							
2449	4/22/00	12:43		IS Call Center	fax			Blackhawk	Loss of three pair gain systems supported by the Stockton U047 hut due to a commercial power failure. Restoration is in progress.							
2450	4/22/00	12:43		IS Call Center	fax			Camino	Loss of three pair gain systems supported by the Stockton U047 hut due to a commercial power failure. Restoration is in progress.							
2451	4/22/00	12:43		IS Call Center	fax			Discovery	Loss of three pair gain systems supported by the Stockton U047 hut due to a commercial power failure. Restoration is in progress.							

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2452	4/23/00	15:49		IS Call Center	fax	Napa			Loss of the 514 T3 carrier system supporting 27 HICAPS between ESCNCAxxxxxx and ESCNCAxxxxxx terminal locations. The cause of this outage was a defective 2B interface card in the DML 3X50 machine. Service was restored when maintenance changed the defec							
2453	4/23/00	15:49		IS Call Center	fax	Blackhawk			Loss of the 514 T3 carrier system supporting 27 HICAPS between ESCNCAxxxxxx and ESCNCAxxxxxx terminal locations. The cause of this outage was a defective 2B interface card in the DML 3X50 machine. Service was restored when maintenance changed the defec							

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2454	4/23/00	15:49		IS Call Center fax		Camino			Loss of the 514 T3 carrier system supporting 27 HICAPS between ESCNCAxxxxxx and ESCNCAxxxxxx3 terminal locations. The cause of this outage was a defective 2B interface card in the DML 3X50 machine. Service was restored when maintenance changed the defe							
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2455	4/23/00	15:49		IS Call Center fax		Discovery			Loss of the 514 T3 carrier system supporting 27 HICAPS between ESCNCAxxxxxx and ESCNCAxxxxxterminal locations. The cause of this outage was a defective 2B interface card in the DML 3X50 machine. Service was restored when maintenance changed the defect							
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<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2456	4/23/00	7:09		IS Call Center	fax	Napa			Loss of the 103 T3 carrier system with 11 working T1's between beal 11 and Wheatland 11 terminal locations. Cause is under investigation.							
2457	4/23/00	7:09		IS Call Center	fax	Blackhawk			Loss of the 103 T3 carrier system with 11 working T1's between beal 11 and Wheatland 11 terminal locations. Cause is under investigation.							
2458	4/23/00	7:09		IS Call Center	fax	Camino			Loss of the 103 T3 carrier system with 11 working T1's between beal 11 and Wheatland 11 terminal locations. Cause is under investigation.							
2459	4/23/00	7:09		IS Call Center	fax	Discovery			Loss of the 103 T3 carrier system with 11 working T1's between beal 11 and Wheatland 11 terminal locations. Cause is under investigation.							
2460	4/24/00			Pacific Bell	Airbone Express to Blackhawk Comm				Blackhawk Comm Tape	Tape #redacted, Woredacted plus hard copy						
2461	4/24/00			Pacific Bell	Airbone Express to Discovery Comm				Discovery Comm Tape	Tape #redacted, WO#redacted, plus hard copy						

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2462	4/24/00			Pacific Bell	Airborne Express to Camino Comm				Camino Comm Tape	Tape #redacted, WO#redacted, plus hard copy						
2463	4/24/00			Pacific Bell	Airborne Express to Napa Telecomm				Napa Telecomm Tape	Tape #redacted, WO#redacted, plus hard copy						
2464	4/24/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Customer Service Record	Customer Service Record dated 4/13/00, Account redacted, \$18.85						
2465	4/24/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Customer Service Record	Customer Service Record dated 4/11/00, Account redacted, \$13.64						
2466	4/24/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill: \$72.13, Account redacted, Statement Date 4/11/00						
2467	4/24/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bill: \$100.22, Account redacted, Statement Date 4/11/00						
2468	4/24/00			Pacific Bell	Mail to Camino Comm				Camino Comm bill	Bill: \$294.77, Account redacted, Statement Date 4/11/00						
2469	4/24/00			Pacific Bell	Airborne Express to Blackhawk Comm				Blackhawk Daily Shipment Report	Dated 4/20/00, Daily Shipment Reports, Files redacted						
2470	4/24/00			Pacific Bell	Airborne Express to Discovery Comm				Discovery Comm Daily Shipment Report	Dated 4/20/00, Daily Shipment Reports, File redacted						
2471	4/24/00			Pacific Bell	Airborne Express to Camino Comm				Camino Comm Daily Shipment Report	Dated 4/20/00, Daily Shipment Reports, File redacted						
2472	4/24/00			Pacific Bell	Airborne Express to Napa Telecomm				Napa Telecom Daily Shipment Report	Dated 4/20/00, Daily Shipment Reports, File redacted						
2473	4/24/00			Pacific Bell	Airborne Express to Camino Comm				Camino Comm Invoices	Invoices dated 4/14/00, total of \$3,989.93 1) redacted \$721.89, 2) redacted \$1,197.43 3) redacted \$778.78 4) redacted5 \$865.92 5) redacted \$425.91 Invoices dated 4/14/00, total of \$2,557.66 1) redacted \$467.82 2) redacted \$757.39 3) re						
2474	4/24/00			Pacific Bell	Airborne Express to Napa Telecomm				Napa Telecomm Invoices	Invoices dated 4/14/00, total of \$14,614.19, account redacted 1) redacted5 \$5,022.18, 2) redacted \$1,824.64 3) redacted \$1,823.36 4) redacted \$1,947.02 5) redacted \$3,996.99 Invoices dated 4/14/00, total of \$147.31, account redacted 1)						
2475	4/24/00	11:30	5	LSC	LSC called about an order	TG Team Lead	Darlene		on BH16321PE000212, one of the TN's is invalid	sent test case back to TAM						

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2476	4/24/00	11:50		TG Resource	?	TG Resource		IS Call Center	SBC Vantive ticket #3008129	TG Resource states Vantive ticket #3008129 was opened at appx. 11:50 EDT April 24 regarding the suspected NDM password issue for NAPA.						
2477	4/24/00	13:00		Pacific Account Manager	5	EDT Test Call - Discovery	Pacific Manager, TG CLEC Manager, TG Team Lead	Pacific Call Center Resource, Pacific Resource, Pacific Account Manager	EDI Test - Discovery	See E-mail notes from TG Team Lead.						
2478	4/24/00	13:09		Pacific Account Manager		E-Mail to TG CLEC Manager, TG Project Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource		FW: Blackhawk LEX fax orders 0420.xls	Pacific Account Manager z attaches Blackhawk LEX fax orders 0420.xls						BLACKHAWK LEX FAX ORDERS 0420
2479	4/24/00	13:10		Pacific Account Manager		E-Mail to TG CLEC Manager, TG Project Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource		FW: Blackhawk Managed Intro 0420.xls	Pacific Account Manager attaches Blackhawk Managed Intro 0420.xls						BLACKHAWK MANAGED INTRO 0420 (2)
2480	4/25/00	4:18		Pacific Bell		Fax to Blackhawk, Camino, Discovery, Napa Telecomm			Outage Notifications	Serial # redacted, loss of STS rail						
2481	4/25/00	11:35		TG Resource	Contact with SBC	TG Resource	SBC help desk		RE: NDM Passwords and New Connectivity problem - Vantive #3015154	Contact person for our TG network diagram is TG Resource. TG Resoruce informed help desk person of this, so TG Resoruced dr is referenced in the Ticket.						

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2482	4/25/00	12:20	5	TG	called LSC	Marilyn Ranalletti	Yvonne		on PO9571695P, customer wants later DD, PB didn't put order in Jeopardy status	sent test case back to TAM						
2483	4/25/00	12:20	5	TG	called LSC	Marilyn Ranalletti	Yvonne		on PO9565695P, customer wants later DD, PB didn't put order in Jeopardy status	sent test case back to TAM						
2484	4/25/00	12:20	5	TG	called LSC	Marilyn Ranalletti	Yvonne		on PO9556695P, no access - PB didn't put order in Jeopardy status	sent test case back to TAM						
2485	4/25/00	12:40		TG CLEC 2 Manager	VMX to Pacific Account Manager	TG Resource, TG Pacific CLEC Manager	Account Manager		Napa password problem (Vantive #3008129)	TG Resource speculated that our Napa UID logon problem may have been caused by too many failed password attempts. TG Resoruce tried remote password change without success.						
2486	4/25/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (2)	Bills: 1) \$255.83, Account redacted, 4/11/00 2) \$74.89, Account redacted, 4/13/00						
2487	4/25/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (2)	Bills: 1) 73.39, Account redacted, 4/10/00 2) \$180.58, Account redacted, 4/11/00						
2488	4/25/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill: \$191.35, Account redacted, 4/11/00						
2489	4/25/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bill	Bill: \$66.73, Account redacted, 4/11/00						
2490	4/25/00	13:28		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	Account Manager		Blackhawk Due Date Issues	Pacific Account Manager sends attachment and suggest a talk through on responses on today's call					DDD Log Blackhawk 04 24 00	
2491	4/25/00	13:29	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Open issues	Pacific Account Manager asked to schedule a time to discuss open issues.						
2492	4/25/00	14:38		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-106 "Final Agenda for the April 26th Quarterly Change Man agement Process Meeting - California"					clecc_00-106.doc	

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2493	4/25/00	14:55		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-107 "Notification of availability of UNE Remand-Related Terms and Conditions in SBC Communications Inc.'s 13-State "Generic" Interconnection Agreements - California"					clecc_00-107.doc	
2494	4/25/00	15:05	1	TG CLEC Manager	VMX to Pacific Account Manager	TG Project Manager, TG CLEC Manager	Pacific Account Manager		Open issues	TG CLEC Manager and TG Project Manager returned Pacific Account Manager's call re: issues.						
2495	4/25/00	15:06		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-108 "Announcement of the E911/Directory Listing Fix-It Team Meeting - California"					clecc_00-108.doc	
2496	4/25/00	15:09	1	TG CLEC Manager	Page Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Open issues							
2497	4/25/00	15:12	1	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Open issues	Pacific Account Manager and TG CLEC Manager scheduled an issues call in one hour (4:15 PM EDT).						
2498	4/25/00	16:15	65	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, TG Team Lead, TG Resource	Pacific Account Manager		RACF error (Vantive #3015154), DDD questions, LNPO question	TG Resource reported that we are receiving an IBM mainframe RACF security error (Vantive ticket #3015154). This is not the password expiration error (Vantive ticket #3008129). Pacific Account Manager said for non-expiring passwords, she sent requests for						
2499	4/25/00	16:45		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # redacted loss of a 900 pair exchange cable						
2500	4/25/00	18:30		Pacific Account Manager	Phone to TG Resource	TG Resource	Pacific Account Manager		Vantive ticket #3015154	Pacific Account Manager contacted TG Resource to inform him that she had gotten in touch with the RACF team at SBC. They had reset the password to a temp one and the NAPA logons did finally work						
2501	4/25/00	20:19, 20:35		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # redacted loss of the five T3X3 carrier system						
2502	4/25/00	20:44, 21:00		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # redacted, loss of the R1012 T3 carrier system						
2503	4/26/00	6:10, 6:27		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # redacted loss of the 102 T3 carrier system						
2504	4/26/00	8:40	5	LSC	LSC called about an order	TG Team Lead	Dee Dee		problem	on 25825292, CFA						

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2505	4/26/00	11:15		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-109 "Notification of enhancements in the processing of Co llocation Applications - California"					clecc_00-109.doc	
2506	4/26/00	15:08		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-060 "PACIFIC BELL - ElectPacific Resourceic Pre-Ordering Unavailabili ty During Release Weekend, April 28, 2000 through April 29, 2000"					cleccs_00-060.doc	
2507	4/26/00	17:19 - 20:50		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s redacted, loss of carrier system						
2508	4/26/00	17:38		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Answers to open issues	Pacific Account Manager said she has answers for us, and requested a call tomorrow 4/27 at about 7:00-7:30AM PDT.						
2509	4/26/00	17:57		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager, TG Project Manager, TG Resource	TG Resource, TG CLEC Manager, TG Project Manager, TG Resource	Pacific Account Manager		RE: PacBell, NAPA NDM Password Followup	I've gotten feedback from Pacific Resource and his team about the RACF access problems that occurred this week. They have reviewed the situation and made some upgrades in their internal procedures, including shorting the interval for the IS Call Center p						
2510	4/26/00	20:05		Pacific Account Manager	Email to TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	TG CLEC Manager, TG Resource, TG Project Manager, TG Resoruce, TG Team Lead, TG Resource	Pacific Account Manager		Due Date Intervals and Call Thursday AM	I will give you a call tomorrow morning (Thursday) at about 7:30am/Pacific, to see if we can talk about the due date questions you had raised. The more research I did, the more concerned I became about your proposal to use a default interval that is kno						
2511	4/26/00	12:20 - 12:59		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # redacted, no dial tone and can't be called conditions						
2512	4/27/00	2:53 - 8:16		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s redacted loss of carrier system						
2513	4/27/00	8:58		TG CLEC 2 Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Answers to open issues, live client support issue	Dan confirmed John, Simon, and Dan will be available today 4/27 at about 7:00-7:30AM PDT. Dan also alerted Mary Liz of a support issue phoned into our toll-free support number last evening, where Alexis Low could not get new local service from PacBell at						

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2514	4/27/00	10:35	35	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Account Manager		Managed Introduction, Due Date Issues, Camino xDSL Disconnect Test, Verify First Vantive Dates, Client Support Issue, Managed Introduction Timing Issues	Received first Camino DS1 order yesterday. Pacific Account Manager mentioned shared accounts do occur in other CLEC's. Pacific Account Manager strongly urges us to request the proper Due Date, not a generic 'tomorrow'. Result with good DDD is flow through						
2515	4/27/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill: \$9.30, 4/13/00, Account redacted						
2516	4/27/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bill: \$326.32 credit, 4/13/00, Account redacted						
2517	4/27/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill: \$103.47, 4/13/00, Account redacted						
2518	4/27/00	12:53		TG CLEC Manager	E-Mail to TG Team Lead, Pacific Account Manager	TG CLEC Manager, TG Team Lead	Pacific Account Manager	TG Project Manager, TG Resource	RE: Product Schedule - Blackhawk DS1 EDI Test?	On earlier releases, we showed target dates for Blackhawk DS1 EDI Testing. While I was out last week, did we decide this was either impractical or not necessary? Just wanted to be sure we did not miss anything important.					PRODSCHED1.xls	
2519	4/27/00	14:34		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Team Lead	TG CLEC Manager, TG Resource, TG Project Manager, TG Resource, TG Team Lead	Pacific Account Manager MaryLiz DeJong		EDI Implentation Test: Camino Disconnect	Pacific Resoruce has added the new ADSL line to your worksheet so that you can test a disconnect. I told Pacific Resoruce that TG Team Lead was out of the office tomorrow so you would probably send it on Monday, but we are ready anytime. Please don't fo					EDI - Camino Test cases.drh.wkng.cpy.xls	
2520	4/27/00	14:42		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Team Lead	TG CLEC Manager, TG Team Lead	Pacific Account Manager	TG Project Manager, TG Resource	RE: Product Schedule - Blackhawk DS1 EDI Test?	I think there are several items that are blank on the schedule where we still have testing to do - for example, Camino xDSL M.I., all flavors and both EDI and M.I. Would it be a good idea to walk through the schedule in detail on Monday at 10/am/Pacific;						
2521	4/27/00	17:53		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-110 "E911 First Quarter 2000 CLEC Forum - California"					clecc_00-110.doc	
2522	4/27/00	17:58		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC00-111 "Notification of Pacific Bell Telephone Company (Paci fic) Implementation of Interim Prices for OPTICAL CIRCUITS for all Forms of Collocation - California"					clecc_00-111.doc	

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2523	4/27/00	18:03		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-062 PACIFIC BELL - "Clarification Regarding the Electron ic Pre-Ordering Unavailability During Release Weekend, April 28, 2000 thr ough April 29, 2000"						cleccs_00-062.doc
2524	4/27/00	18:44	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Managed Introduction and Support Concerns	Hearing from others at Pacific of the Managed Introduction jeopardy raised today, Pacific Account Manager asked if we had concerns re: the level of support we receive from her team. She also heard incorrect information indicating we were handling CLEC's						
2525	4/28/00	9:25	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Managed Introduction and Support Concerns	TG CLEC Resourc assured Pacific Account Manager that her team has always been available, responsive, and helpful. He also indicated source of confusion may have been that EDI Joint Test for each pseudo-CLEC was sequential, while Managed Introduction is						
2526	4/28/00	10:27	1	TG CLEC Manager	Page Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Managed Introduction and Support Concerns							
2527	4/28/00	10:30	3	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Managed Introduction and Support Concerns	TG CLEC Manager reviewed the situation with Pacific Account Manager , and she thanked TG CLEC Manager for clarifying with all interested parties.						
2528	4/28/00	14:22, 14:38		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # redacted, no dial tone and can't be called conditons						
2529	4/28/00	15:00	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Managed Introduction and Support Concerns	TG CLEC Managerassured Pacific Account Manager that the issue has been clarified.						
2530	4/28/00	17:03		TG Team Lead	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Team Lead, TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Product Schedule - Blackhawk DS1 EDI Test?	I removed the dates from this file as they seemed pointless. We were not receiving the orders as expected, so I left it that we have a record of what is done and the date, and those combinations that we are still waiting the first orders. Yes, lets review						
2531	4/28/00	17:51		TG Team Lead	E-Mail to Pacific Account Manager, Perla	TG Team Lead	Pacific Account Manager, Pacific Resoruce	TG CLEC Manager, TG Project Manager, TG Resource	DSL Order Question	Yesterday we had a call from the LSC on one of our DSL orders. We were told that we needed to provide a Design Engineering Contact on our LSR. In reviewing the LSOR, it states that this filed is required when the RTR field is "D", otherwise it is optional						
2532	4/28/00	18:03		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS00-062 PACIFIC BELL - "Clarification Regarding the Electron ic Pre-Ordering Unavailability During Release Weekend, April 28, 2000 thr ough April 29, 2000"						cleccs_00-062.doc

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2533	4/28/00	19:04		Accessible Letter	Email to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	SWA00-089 - SBC Minimum Charge Duration (MCD) Parameter						SWA00-089
2534	4/29/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bills: 1) \$185.67, Statement Date 4/14/00, Account redacted 2) \$7.45, Statement Date 4/14/00, Account redacted						
2535	4/29/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bill	\$173.49, Statement Date 4/14/00, Account redacted						
2536	4/29/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	\$173.35, Statement Date 4/14/00, Account redacted						
2537	4/29/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	\$268.70, Statement Date 4/14/00, Account redacted						
2538	4/30/00	1:13 - 12:16		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s redacted] - Loss of carrier systems,						